EMERGENCY NUMBERS

Call 111 for Emergency Services Ambulance Fire Police Location: Motutapu Outdoor Education Camp, Administration Bay, Motutapu

MOEC STAFF ON CALL 027 233 3056

Other important numbers:

Auckland Central Police Station- 09 302 6400Auckland Civil Defence- 0800 222 200Auckland Hospital- 09 375 4300

Auckland Starship Hospital (15 yrs or under) - 09 307 4949 ext 22651

Chem-Call Hazardous Substances - 0800 243 622

Coastguard Emergency - 0800 303 4303 or 0800 BOATIE

Department of Conservation Hotline

Healthline

Lifeline Aotearoa – Mental Health

Maritime NZ Serious Harm Reporting Line

National Poisons Centre

Emergency Dental – The Tooth Company

Worksafe Serious Harm Reporting

-0800 362 468

-0800 611 116

-0800 54 33 54

-0508 22 55 22

-0800 764 766

-09 379 0099

-0800 030 040

EMERGENCY NUMBERS

STABLISING THE SITUATION

- 1. STOP AND ASSESS: Safety of self and others
- 2. SEND FOR ASSISTANCE: Report 4 P's Position Problem People Progress
- 3. SECURE THE GROUP:

Stop activities; Complete head count, Manage patient and group Contact MOEC Staff

- 4. **SECURE THE SITE:** Isolate, minimise, eliminate hazards
- 5. STABILISE PEOPLE

Prioritise Patients: Visual Verbal, Physical Watch for Shock
Do not move if spinal or head injury

6. REFER TO SPECIFIC EMERGENCY PLAN

STABLISING THE SITUATION

POISONING

Either by inhalation of a gas or ingestion of poisonous substances

- 1. Secure the area; protect yourself from any potential poisoning, especially if smoke, fumes or chemical spills are still present
- 2. Remove the patient from harm if necessary and appropriate keeping yourself safe at all times
- 3. Check consciousness and vital signs of the patient
- 4. React accordingly with appropriate First Aid Response. Recovery position with oxygen or CPR using a face shield if not breathing.
- 5. Identify the substance.
- 6. Retrieve Material Safety Data Sheets (MSDS) from folder in the island office, for more information on how to treat patients if substance of poisoning is identified
- 7. Call 111 for urgent medical attention
- 8. Call National Poisons Centre on 0800 764 766
- 9. Debrief incident with all parties involved
- 10. Write up Incident report and file

POISONING

MEDICAL EMERGENCY

ALL MOEC STAFF ARE FIRST AID TRAINED CONTACT THE ON CALL PHONE FOR AN IMMEDIATE RESPONDER ON 027 2333 056

- 1. STOP AND ASSESS: Safety of self and others
- 2. **Dial 111** and ask for an ambulance
- 3. Relay details: Position, Problem People Progress
- First Aid, CPR and oxygen (as appropriate)
 Think DRSABCD
 Danger, Response, Send for help, Airway, Breathing, CPR, Defib
- 5. Notify Facility Manager on 021 967 855
- 6. Notify the appropriate agency as required eg WorkSafe NZ or Maritime NZ
- 7. Debrief incident with all parties involved
- 8. Fill out incident report, circulate and file appropriately

For medical advice, call the Healthline on 0800 611 116

MEDICAL EMERGENCY

SPILLS/ CONTAMINATION

Chemical, Oil or Fuel Spillage

First Response MOEC ON CALL 027 233 3056 Spill kits are located in the generator shed and boat shed

- 1. In a major event Raise Alarm Air horn
- 2. Pinpoint origin of spill
- 3. ASSESS RISK TO SELF AND OTHERS

Fire, Poisoning, Asphyxiation and personal, group and facility safety

- 4. Shut off source of spill only IF SAFE TO DO SO
- 5. Contain spill using spill kit, water with detergent and/ or saw dust or other sorbent material
- 6. Prevent seepage and contain spill by blocking off possible leakage points i.e. drains, doorways etc
- 7. Locate appropriate Material Safety Data Sheet (in immediate surround or from MSDS Folder in office)
- 8. Obtain any other significant information
- 9. Contact MOEC Facility Manager ASAP on 021 967 855 who will report to Auckland City Council 09 301 0101 if more than 50 litres or the Maritime Safety Authority 0508 472 269 if spill breaches into the sea.
- 10. Note materials used during clean up, inform appropriate people to order more supplies
- 11. Debrief incident, write up Incident report, circulate and file

SPILLS/ CONTAMINATIONS

LPG GAS LEAK

CYLINDER OR APPLIANCE LEAK

- Raise Alarm FIRE ALARM
- 2. Evacuate People
- 3. Turn off gas at source
- 4. ENSURE PERSONAL SAFETY
- 5. Ventilate area
- 6. Check for leaks...LISTEN FOR HISS, SMELL, SOAP & WATER TEST, CONNECTIONS
- 7. ISOLATE by...
 - Turning off appliance and/ or cylinders at power point/ valve
 - Turning off gas at nearest shut off valve
 - Removing cylinder and/or appliance to outside area
- 8. Debrief
- 9. Inform Facility Manager on 021 967 855 of incident and fill in incident report
- 10. Do not use appliance until fault has been fixed and approved for use

If there is a possibility of a fire...

- 11. Keep cylinders cool with continuous water spray (from safe distance)
- 12. Remove appliance or cylinder from any heat source (if safe to do so)
- 13. Ventilate area thoroughly until air is clear
- 14. Debrief incident and procedures with all people involved
- 15. Inform Facility Manager of incident and fill in incident report
- 16. Do not use appliance of cylinder again until fault has been fixed and approved for use

BULK STORAGE SYSTEM LEAK...

- 1. Activate FIRE ALARM and evacuate area (see fire plan)
- 2. Call 111 and ask for fire service
- 3. Remove all possible sources of ignition i.e. turn off all appliances, shut down fuse boards etc.
- 4. Activate any fire protection systems within area i.e. sprinkler system
- 5. Close isolation valves if safe to do so
- 6. Debrief incident and procedures with all people involved & fill in incident report
- 7. Do not use appliance or cylinder again until fault has been fixed and approved for use

LPG GAS LEAK

FIRE

Raise FIRE Alarm if you see a FIRE activate the FIRE ALARM SWITCH NEAREST

Commence Evacuation Procedure

- MOEC Staff meet in the Resource Room with radios, keys, phones etc.
- Guests and Clients assemble at the Evacuation Assembly Point immediately
- MOEC Appointed Fire Marshall will coordinate and issue instructions
- Notify Facility Manager 021 967 855 as soon as practicable

Fire Present	False Alarm
• Ring 111	Identify if it is an activated alarm or sprinkler
Ring DOC and request fire truck	ALARM; Turn off activated
Turn off all LPG (at mains), Machinery and Electrical Equipment	 Open alarm board (keys located in rafters above board) Switch off 2 x isolate switches
Contain/ Put Out Fire I. If fire small use fire hoses and fire	 4. Press <u>reset</u> switch 5. Switch <u>on 2 x isolate</u> switches
extinguishers to put fire out 2. Using pack hoses from fire boxes located on driveway edge	 SPRINKLER; Shut off sprinkler valve in dorm 1 (will require a set of staff keys)
Ring Facility Manager	 Call Maintenance Coordinator to assist with replacement of sprinkler valve Clean up area(s) Turn on sprinkler valve and check for leaks Lock sprinkler valve
STAY SAFE AT ALL TIMES!	 Reset Alarm Board Steps 2-5 from above (ALARM)
	 Fire Hydrant Used (no fire) Turn off Hydrant – follow Fire Pump Room "Resetting System" #5, parts D and C only

Important; Do not attempt to fight fires in the flammable liquids shed, chemical store and or workshop unless it is of a minor nature and can be controlled very quickly. These types of fires will require specialist training and protective gear.

FIRE IN CAMP

MISSING PERSON

Inform MOEC staff member as soon as person or group is suspected missing or overdue

- 1. The Group Liaison is who the initial missing person information is relayed to. Stay with the person who is reporting the missing person. They will contact a MOEC manager to start the Missing Person procedures as below.
- 2. Available MOEC staff will assemble in the Resource Room. A Search Coordinator will be appointed. Radios and keys must be carried at all times.
- The Search Coordinator will map search areas and become a central point of communications for the Group Liaison and the searchers. They will be responsible for contacting the Facility Manager on 021 967 855.
- 4. The Search Coordinator should record times and actions. Together with the Facility Manager (if available) consider calling DoC and the Police for assistance.
- 5. The Search Coordinator will keep in regular contact with searchers to ensure health and safety of all parties.
- 6. MOEC staff to search area and report back via radio to base. Search areas may be expanded depending on the duration of time passed.

The Search Coordinator may consider the following:

- 1. Shut down camp with Air Horn
- 2. Liaise with Doc Rangers onsite if appropriate and notify external island users
- 3. Split into search groups, ensuring each group has 1-2 members that are very familiar with the area
- 4. Ensure all search parties have communication back to base
- 5. Allocate areas to search using maps
- 6. Search
- 7. Once found conduct a full debrief session with all involved, Fill out incident report and email to Facility Manager.

INJURED PERSON EVACUATION

1. A MOEC Staff member call 111 and ask for ambulance.

Location of camp (Motutapu Outdoor Education Camp, Administration Bay, Motutapu Island, Hauraki Gulf, Auckland).

- GPS Coordinates for the Helicopter landing pads Airfield if patient can be easily moved

Latitude: 36° 45'34.66" S Longitude: 174°55'03.53" E

Elevation 102m

WaterTanks if patient cannot be easily moved

Latitude: 36° 45'09.08" S Longitude: 174°54'36.37" E

Elevation 39m

Provide details including name and age of patient using the MOEC Incident Report.

- 2. A **MOEC Manager** or Senior Staff member will become the **Evacuation Coordinator**. This person will liaise with the Group's Leader.
- 3. The 111 Operator will inform you of evacuation method
 - a) Fullers ferries
 - b) Deodar from Islington Bay
 - c) Helicopter <u>Sound Air Horn if necessary</u> Inform 111 operator of landing areas – Airfield / Water Tanks (see above for GPS coordinates)

Staff will be appointed tasks by the Evacuation Coordinator. Consider the following: First Aider (111 caller), Driver, Group Control. The Evacuation Coordinator should record times of events. Consider patient history eg. what he/she last ate and when, pre-existing medical conditions, report any medication taken and note the time....

CIVIL DEFENCE EMERGENCY

Activate the Air Horn in all Civil Defence Emergencies

BEFORE / AFTER THE EVENT

Earthquake

- Indoors DROP COVER HOLD. Get under a sturdy table or heavy structure immediately.
- If OUTSIDE move away from potential hazards.

DURING THE EVENT

Keep updated through civil defence radio and MOEC staff

Stay in safe area until notified it is safe to return to camp by MOEC staff member

Tsunami

Evacuate if you feel an Earthquake that lasts longer than 1 minute or is difficult to stand up in

- Move to Main Camp Mess Hall deck
- Head count all staff and guests
- Move to higher ground
- Identify missing people and search last known location
- Keep updated through civil defence radio and MOEC staff
- Stay in safe area until notified it is safe to move by a MOEC staff member

AFTER THE EVENT

- Head count all staff and guests
- Initiate Missing Persons plan if safe to do so
- Assess health and safety of all parties and initiate first aid as required
- Turn off all water, electricity and gas if appropriate and safe to do so
- Identify hazards, isolate and minimise
- Staff and Group Leaders to assess situation and decide on plan of action i.e. evacuate or continue as normal

Tune radio station onto 756 AM (National Programme) 1080 AM or 89.4 FM (1ZB). Use VHF channel 16 to maintain up to date information

CIVIL DEFENCE EMERGENCY

VOLCANIC ERUPTION

- Move and stay indoors, close windows and doors
- Place damp towels over door and window openings
- If outside seek shelter and cover eyes, nose and mouth
- Conserve water and supplies
- If you must go outside; use protective clothing, cover head, breath through a mask and carry a torch
- Stay in safe area until notified it is safe by MOEC staff member

Flood

- Move together to higher ground
- Keep updated through civil defence radio (if applicable)
- Stay in safe area until notified it is safe to return to camp by MOEC staff member

Cyclone

- Stay indoors and away from windows and doors
- Take shelter in ablution blocks if necessary
- If outside and away from buildings take shelter wherever possible
- Head count group and staff

AFTER THE EVENT

- Head count all staff and guests
- Initiate Missing Persons plan if safe to do so
- Assess health and safety of all parties and initiate first aid as required
- Turn off all water, electricity and gas if appropriate and safe to do so
- Identify hazards, isolate and minimise
- Staff and Group Leaders to assess situation and decide on plan of action i.e. evacuate or continue as normal

Tune radio station onto 756 AM (National Programme) 1080 AM or 89.4 FM (1ZB). Use VHF channel 16 to maintain up to date information. Phone App will be useful too.

POST EMERGENCY

: Accident Follow Up Numbers - Part 1

Counselling Services and Third Party Services:

Ministry for Children:

Making a report of concern: 0508 326 459

General enquiries: 0508 326 459

Youth Line:

(Phone counselling 24hrs, for 18-25yr olds.)

National Help Line: 0800 376633

Lifeline Aotearoa:

Services 0800 54 33 54

Victim Support- www.victimsupport.org.nz

Toll Free: 0800 842 846

Government Agencies:

Auckland Central Police: (09) 302 6400

Maritime New Zealand:

Auckland Office: (09) 307 1370

Accident and Emergencies: 0508 472 269

Marine Pollution Response Service: (09) 834 3908

Oil Spill Duty Officer: (04) 473 6369

Rescue Coordination Line: (24hours)- 0508 472269 Free 406 Beacon Registration: 0800 406 111

WorkSafe NZ

Serious Harm Notification: 0800 030 040

Department of Conservation:

Conservation Emergencies: 0800 362468 Auckland Area Office: (09) 445 9142

New Zealand Food Safety Authority:

www.nzfsa.govt.nz

Customer Information and Enquiries: 0800693721

NZ Historic Places Trust:

Advice and Info line: (09) 307 8896

Work and Income NZ -

Job support/Redundancy support/Job placement

Toll Free: 0800778 008

Hospital and Health Care Numbers:

ACC:

Claim Enquiries: 0800 101996 Treatment Providers: 0800 222070 Sensitive Claims: 0800 735566

Auckland Branch: 18 Freemans Bay- (09) 915 9400

Auckland Hospital

2 Park Road, Grafton- (09) 367 0000

Starship Children's Hospital

2 Park Road, Grafton - (09) 367 0000

Children's Emergency Department: (09) 307 4902

Southern Cross Health Care: (09) 638 9121

POST EMERGENCY

Accident Follow Up Numbers - Part 2:

Law Services and Employment Numbers:

Employment Relations

Employment Relations Authority: (09) 970 1550

Worksafe Health and Safety:

0800 030 040

Disputes Tribunal: (for Civil law disputes)

Enquiries 0800 268 787

Industry Training and Development Numbers:

Search and Rescue:

Rescue Co ordination Centre: 0508 472 269 Land Search and Rescue NZ: (04) 473 6108

St Johns:

National Call Line: 0800 785 646

Northern Region- 2 Harrison Road, Mt Wellington

(09) 579 1015

Coast Guard:

Emergency: 0800 303 4303 or 0800 BOATIE (09) 303 1303

Citizens Advise Bureau:

0800 367 222

Water Safety NZ:

Wellington info line: (04) 801 9600

Fire and Emergency NZ:

National Office: 04 496 3600

Maritime NZ:

General Enquiries: 0508 225522