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Conservation House
18 Manners Street
Te Aro
Wellington 6011
www.doc.govt.nz

22 January 2026

Ref: OIAD-5928

Tēnā koe [REDACTED]

Thank you for your request to the Department of Conservation (DOC), received on 3 December 2025, in which you asked for:

- 1. The amount spent on mobile services to each of Spark NZ, One NZ/Vodafone NZ, and 2 degrees,*
- 2. The amount spent on other technology products/services to each of Spark NZ, One NZ/Vodafone NZ, 2degrees, and Datacom*

Both preferably on an annually basis for the last ten years (or however long you have the data for). If the split between mobile and other tech spend is not available, then an aggregate spend for each of the three telcos would work as well

We have considered your request under the Official Information Act 1982 (the OIA).

DOC can provide expenditure data for the last three and a half financial years, based on the Government financial year. Information prior to this period is held in archived financial systems. Extracting and reconciling this older data would require substantial manual collation and research. That portion of your request is therefore refused under section 18(f) of the Official Information Act. DOC has considered section 18B of the OIA but concluded that use of this provision would not assist in this case.

DOC uses mobile devices as part of its operational and health and safety requirements. Many DOC staff, particularly frontline rangers, work away from offices and in remote or isolated locations across Aotearoa New Zealand. Mobile phones, laptops, and related connectivity services enable staff to carry out field-based work, access operational systems, communicate in real time, and maintain personal safety.

DOC procures mobile and technology services through established government procurement processes. In addition to standard commercial arrangements, DOC also works with some suppliers in partnership contexts that support conservation outcomes. For example, DOC and One NZ have a partnership focused on supporting biodiversity and conservation initiatives, alongside the provision of telecommunications services. This partnership does not alter DOC's procurement obligations or the reporting of expenditure, which is set out below.

- 1. The amount spent on mobile services to each of Spark NZ, One NZ/Vodafone NZ, and 2 degrees,*

For mobile services, DOC can provide total annual expenditure for mobile phone services, including handset purchase or lease costs and associated data plans. DOC has used Spark and One NZ for these services during the period covered. DOC has not used 2degrees for mobile services.

Supplier	1 July 2022 to 30 June 2023	1 July 2023 to 30 June 2024	1 July 2024 to 30 June 2025	1 July 2025 to 31 December 2025
One NZ	\$9,509	\$20,540	\$44,126	\$40,878
Spark	\$2,564,585	\$3,446,611	\$2,655,387	\$714,072
Total	\$2,574,094	\$3,467,151	\$2,699,513	\$754,950

2. The amount spent on other technology products/services to each of Spark NZ, One NZ/Vodafone NZ, 2 degrees, and Datacom

For other technology products and services, DOC can provide total annual expenditure for laptops and software licences. This includes laptop purchase/lease costs, from Spark along with Microsoft and ServiceNow licence costs, the latter two being procured through Datacom.

The increase in expenditure for technology services supplied by Datacom from 2023 onwards reflects a transition of existing services from previous providers rather than the introduction of new services or a material increase in usage. Microsoft licences were previously procured through Fujitsu and were transferred to Datacom following DOC's transition away from Fujitsu in 2023. In the same period, ServiceNow licences were introduced as part of bringing the IT service desk function in house, with those licences also procured through Datacom. These changes account for the increase in Datacom expenditure shown below.

Supplier	1 July 2022 to 30 June 2023	1 July 2023 to 30 June 2024	1 July 2024 to 30 June 2025	1 July 2025 to 31 December 2025
Spark	\$2,075,355	\$4,798,696	\$3,322,269	\$948,878
Datacom	\$14,062	\$2,974,696	\$4,431,029	\$3,153,930
Total	\$2,089,417	\$7,773,392	\$7,753,298	\$4,102,808

You are entitled to seek an investigation and review of my decision by writing to an Ombudsman as provided by section 28(3) of the OIA.

Please note that this letter (with your personal details removed) may be published on DOC's website.

Nāku noa, nā

A handwritten signature in black ink, appearing to be 'Richard Kay', written in a cursive style.

Richard Kay
Chief Information Officer
Department of Conservation
Te Papa Atawhai