

27 February 2025

[REDACTED]

Tēnā koe [REDACTED]

Thank you for your request to the Department of Conservation, received on 29 January 2025, in which you asked for the “*nationwide 0800 DOC HOT call logs for all incidents related to korora, as far back as the database goes*”.

We have considered your request under the Official Information Act 1982 (OIA). I have decided to release the spreadsheet listed in the table below.

Item	Date	Document description	Decision
1	February 2025	CSV file of DOC HOT call logs relating to kororā	Release in part

As context for the information provided, the DOC HOTLINE is available for people concerned about native wildlife to call and for local DOC staff to assess the situation and decide how best to respond. Commonly a ranger will attend the incident, but in some cases not intervening and allowing nature to take its course is the best option.

Release is subject to withholding the personal information of callers under section 9(2)(a) of the OIA – to protect the privacy of natural persons, including deceased people. In making my decision, I have considered the public interest considerations in section 9(1) of the OIA and determined there are no public interests that outweigh the grounds for withholding.

You are entitled to seek an investigation and review of my decision by writing to an Ombudsman as provided by section 28(3) of the OIA.

Please note that this letter (with your personal details removed) and attached document may be published on the Department’s website.

If you would like to discuss this response with us, please contact [OIATeam@doc.govt.nz](mailto:OIATeam@doc.govt.nz).

Nāku noa, nā

[REDACTED]

Alastair Johnstone  
Director National Operations  
Department of Conservation | *Te Papa Atawhai*