



Photo: Petrus Hedman

Ranger (Visitor Centre)

Location	Aoraki Mount Cook National Park, Aoraki/Mount Cook District
Dates of Employment	September 2026 to June 2027
Salary	Salary range based on skills and experience is \$60,703 - \$65,791

Mō te tūranga | About the role

As a Visitor Centre Ranger based in Aoraki | Mount Cook National Park Village, you get the best of both worlds – influencing a visitor experience while maintaining a strong connection to the conservation work in the field. Based in the Visitor Centre, you’ll engage with visitors from around the world, sharing the stories of Aoraki and helping to connect them to our unique natural and cultural heritage. At the same time, you’ll have opportunities to spend time in the field supporting the delivery of priority heritage and visitor work and maintaining a high standard of facilities.

Key Tasks

- Provide visitors with information on recreation opportunities, safety, weather, regulations, and conservation - help create the best possible visitor experience
- Facilitate bookings for huts, campgrounds, and other DOC services
- Promote and sell retail and conservation-related products
- Complete administrative tasks including banking reconciliation, data entry, invoicing, and stock control
- Maintain high presentation standards in the Visitor Centre
- Communicate with hut wardens and field staff
- Identify and report maintenance issues and health and safety risks
- Support track monitoring and closures as required
- Follow operational procedures across the district team
- Complete field tasks as and when required; these may include facility and infrastructure cleaning and maintenance, track work and landscaping

Ngā pūkenga me ngā wheako | Skills and experience

- Experience in a visitor centre or customer-focused environment
- Strong customer focus and energy for engaging with our visitors
- Excellent communication and interpersonal skills
- Ability to clearly communicate conservation, safety, and product information
- Interest in conservation, outdoor recreation and understanding of National Park values
- Knowledge of New Zealand's tourism and recreation opportunities (desirable)
- Ability to maintain high standards in a repetitive work environment
- Competence using technology, including mobile apps and office systems
- Experience in track and facility maintenance
- Physical fitness
- Current First Aid certificate
- Full New Zealand driver's licence

Mō te tīma | About the team/Location

You will be based in Aoraki/Mount Cook National Park, working alongside a small team across Visitor Centre and Community, Heritage and Visitor, Search and Rescue, and Local Body Services. Aoraki/Mount Cook National Park is part of the Te Waipounamu UNESCO World Heritage Area, covering approximately 70,000 hectares of alpine landscape including Aoraki/Mount Cook, Tasman Glacier, and Hooker Valley. The village is a small, remote community with around 300 residents in summer, located 70km from Twizel and 200km from Timaru.

Additional Information

Roster: Includes weekends and public holidays; flexible hours required. Flexibility required to cover staff leave and peak periods.

Accommodation: Shared DOC accommodation may be available (market rent applies)

Number of positions: 2

Me he pātai anō, whakapā mai | For further enquiries

Please contact Seasonal Jobs seasonaljobs@doc.govt.nz