



Experience a different 9 to 5

with a summer job at the

Department of Conservation

Photo: Petrus Hedman

Ranger (Facilities)

Location	Aoraki Mount Cook National Park, Aoraki/Mount Cook District
Dates of Employment	September 2026 to June 2027
Salary	Salary range based on skills and experience is \$61,189 - \$67,446

Mō te tūranga | About the role

As a Ranger (Facilities), this position plays a key role in managing visitor pressure at high-use sites, maintaining facilities, and supporting compliance and visitor experience outcomes. You will work across front-country areas, engaging with visitors, managing infrastructure, and contributing to the smooth operation of the White Horse Hill carpark and campground.

Key Tasks

- Manage vehicle parking at White Horse Hill carpark during peak periods to optimise space usage
- Monitor parking behaviour, overflow onto Hooker Valley Road and across the park
- Engage with visitors, providing information on paid parking requirements and park regulations
- Support the paid parking by reporting issues, observations, and insights
- Conduct inspections and basic maintenance of parking infrastructure (solar, batteries, cameras, kiosks, signage)
- Troubleshoot equipment issues and liaise with hardware providers as required
- Download and report traffic data to DOC insights teams
- Provide visitor information across front-country tracks and key visitor sites
- Educate visitors on National Park bylaws (e.g., dogs, drones) and escalate compliance issues where required
- Undertake campground fee compliance checks at White Horse Hill campground
- Carry out concessionaire compliance checks with tour operators and guides
- Assist with maintenance of campground, carpark, and visitor facilities
- Support track and facility maintenance projects within the National Park
- Monitor tracks and support closures where required
- Provide visitor information on recreation opportunities, safety, weather, and regulations
- Support hut bookings and campground reservations
- Complete administrative tasks (banking reconciliation, data entry, invoicing, stock control)

- Communicate with and field staff
- Use mobile applications for work orders and reporting

Ngā pūkenga me ngā wheako | Skills and experience

- Strong customer service skills and ability to engage with a wide range of visitors
- Clear and effective communication skills
- Ability to work with people from diverse cultural backgrounds (additional languages an advantage)
- Calm, approachable manner with sound judgement in compliance and emergency situations
- Interest in conservation, outdoor recreation and understanding of National Park values
- Knowledge of New Zealand's tourism and recreation opportunities (local knowledge advantageous)
- Ability to maintain high standards in a repetitive work environment
- Experience in track and facility maintenance (desirable)
- Practical skills or experience in basic maintenance or field-based work
- Competence using technology, including Microsoft Office and booking/reporting systems
- Ability to work independently and as part of a team
- Current First Aid certificate
- Full New Zealand driver's licence

Mō te tīma | About the team/Location

You will be based in Aoraki/Mount Cook National Park, working alongside a small team across Visitor Centre and Community, Heritage and Visitor, Search and Rescue, and Local Body Services.

This role supports the paid carparking pilot at White Horse Hill, a key access point to popular tracks such as Hooker Valley, Kea Point, and Mueller Hut. The adjacent campground is DOC's most visited, with around 102 campsites.

Aoraki/Mount Cook National Park is part of the Te Waipounamu UNESCO World Heritage Area, covering approximately 70,000 hectares of alpine landscape including Aoraki/Mount Cook, Tasman Glacier, and Hooker Valley. The village is a small, remote community with around 300 residents in summer, located 70km from Twizel and 200km from Timaru.

Additional Information

Roster: Includes weekends and public holidays; flexible hours required. Flexibility required to cover staff leave and peak periods

Accommodation: Shared DOC accommodation may be available (market rent applies)

Number of positions: 1

Me he pātai anō, whakapā mai | For further enquiries

Please contact Seasonal Jobs seasonaljobs@doc.govt.nz