



Photo: Petrus Hedman

Ranger (Compliance)

Location	Aoraki Mount Cook National Park, Aoraki/Mt Cook District
Dates of Employment	August 2026 to June 2027
Salary	Salary range based on skills and experience is \$61,189 - \$67,446

Mō te tūranga | About the role

As a Ranger (Compliance) based in Aoraki/Mount Cook National Park, you will play a key role in delivering compliance and visitor management outcomes across the park.

The position is focused on increasing ranger presence across the park to manage growing visitor pressure, promote responsible visitor behaviour, enhance the overall visitor experience, and contribute to the conservation and stewardship of the park's unique natural and cultural values.

Working as part of the Heritage & Visitor team, you will play a key role in engaging with visitors, checking compliance, managing parking operations, and supporting front-country facilities and conservation outcomes.

Key Tasks

- Engage with visitors, provide accurate information, and promote positive visitor experiences.
- Manage parking, monitor visitor behaviour, and respond to peak-period congestion.
- Apply and communicate National Park bylaws, concession conditions, and campground fee requirements with confidence and professionalism.
- Inspect, monitor, and undertake basic maintenance of visitor infrastructure, reporting faults and issues promptly.
- Troubleshoot equipment, use mobile applications and digital systems, and support data collection and reporting.
- Assist with the upkeep of visitor facilities, tracks, campgrounds, and support temporary closures where required.
- Complete administrative tasks, reconciliations, bookings, invoicing, and stock management accurately and efficiently.
- Maintain effective communication with field staff, hut wardens, contractors, and visitors while contributing positively to the wider team.
- Work independently, prioritise competing demands, and respond effectively to changing operational needs and visitor pressures.

Ngā pūkenga me ngā wheako | Skills and experience

- Strong customer service skills and ability to engage positively with a wide range of visitors
- Clear and effective communication skills, including the ability to share information confidently
- Cultural awareness and ability to interact with people from diverse backgrounds (additional languages advantageous)
- Calm, approachable manner with good judgement in managing compliance and emergency situations
- Interest in conservation, outdoor recreation and understanding of National Park values
- Knowledge of New Zealand's tourism and recreation opportunities (local knowledge advantageous)
- Ability to maintain high standards in a repetitive work environment
- Experience in track and facility maintenance (desirable)
- Practical skills or experience in basic maintenance or field-based work
- Competence using technology, including Microsoft Office and booking/reporting systems
- Ability to work independently and as part of a team
- Current First Aid certificate
- Full New Zealand driver's licence

Mō te tīma | About the team/Location

You will be based in Aoraki/Mount Cook National Park, working alongside a small team across Visitor Centre and Community, Heritage and Visitor, Search and Rescue, and Local Body Services.

This role supports the paid carparking pilot at White Horse Hill, a key access point to popular tracks such as Hooker Valley, Kea Point, and Mueller Hut. The adjacent campground is DOC's most visited, with around 102 campsites.

Aoraki/Mount Cook National Park is part of the Te Waipounamu UNESCO World Heritage Area, covering approximately 70,000 hectares of alpine landscape including Aoraki/Mount Cook, Tasman Glacier, and Hooker Valley. The village is a small, remote community with around 300 residents in summer, located 70km from Twizel and 200km from Timaru.

Additional Information

Roster: Includes weekends and public holidays; flexible hours required. Flexibility required to cover staff leave and peak periods

Accommodation: Shared DOC accommodation may be available (market rent applies)

Number of positions: 1

Me he pātai anō, whakapā mai | For further enquiries

Please contact Seasonal Jobs seasonaljobs@doc.govt.nz